

The Inclusive Teaching Course

Frequently Asked Questions

1. **Q:** *I signed up and paid for the course, but the email receipt I received does not link to the course. How can I access my purchased course?*

A: You should receive two emails:

1. An email from Shopify (our payment processor) with your payment receipt
2. An email from Kadenze (our online course host) with login information to access the course. You can also try searching “You have been enrolled in Online: The Inclusive Teaching Course” to find the email.

If you cannot find your Kannu login email, please check your junk or spam folder. If you are still unable to access this email, contact courses@francesclarkcenter.org.

2. **Q:** *Is this course a compilation of the webinars and videos that Scott Price has previously produced for the Frances Clark Center? Is there any new material?*

A: While the course does contain material from previous webinars and articles by Scott Price, it also contains new material created specifically for the course. There are new activities, teaching demonstrations, and recital performances. The further benefit of the course is the organization of content into objective-based sessions to promote comprehensive understanding.

3. **Q:** *Will access to the course expire? Will I have access to it forever?*

A: You will have access to the course for two years from the date of purchase.

4. **Q:** *Does the course have live sessions at a specific time/day?*

A: The course is completely asynchronous and does not contain any live sessions or assignments to submit for review. It is designed to be completed independently. All content can be viewed multiple times, until access expires.

5. **Q:** *Are the 5 modules opened one by one every week or are they all available once the payment is made?*

A: Registrants have access to the entire course once payment has been made.

6. **Q:** *Is there a certificate offered for this course?*

A: There is no certificate for this course.

Have a question that is not answered here? Email courses@francesclarkcenter.org.